

AI is knocking at the front door

Webinar Agenda

09:30 - 11.30 | Via MS Teams | Monday 27th January 2025

1. 09:30 – 09:40 Welcome and Introduction to AI for Adult Social Care Front Door

We kick off the webinar with an introduction to the transformative potential of AI in supporting the Adult Social Care front door. This introduction session will provide a brief overview of how AI can support social care, setting the stage for the mornings presentations and discussions and highlight key topics and goals of the webinar.

Presenters: Rashpal Bishop, Director of Adult Social Care Sandwell and Digital Network sponsor and Lizzie Edwards, Assistant Director: Service Delivery at Solihull and Digital network Chair

2. 09:40 – 09:50 Benefits of AI for Social Care

This session will explore the significant benefits of implementing AI in Adult Social Care. Attendees will learn how AI can enhance service delivery, streamline processes and improve outcomes of service users. The presentation will highlight real-world examples and success stories, demonstrating the transformational impact of AI in this sector.

Presenter: Clare Morris, CEO Rethink Partners

3. 09:50 – 10:00 AI for Adult Social Care

This session will briefly explain the different types of AI and which we will be focusing on today.

Presenter: Edmund Willis, Programme Lead Adviser, Local Government Association

4. 10:00 – 10:20 Derby City Council and ICS.AI – the journey to AI

Join us for an informative presentation from Derby City Council and ICS.AI on their collaborative journey to design and implement an AI front door application for social care. Discover the challenges and barriers they've overcome, the lessons they've learned along the way – and how they embraced agility and flexibility to achieve their goals. Gain valuable insights from their real-world experience and learn best practices for successful AI integration in public services.

Presenter: Dwayne Johnson, Chief Local Government Officer, ICS.AI and Andy Appleyard, Acting Director of Adult Social Care Services Derby

5. 10:20 – 10:40 Beebot AI

Join us for an insightful session with Beebot AI, where they will present their innovative approach to designing and delivering AI-driven front door services for Children's Services and how these solutions are being adapted and translated into Adult Social Care. Discover the challenges faced, the lessons learned, and the opportunities AI brings to improve efficiency and effectiveness in social care. Beebot AI will also share real-world examples and success stories, providing a comprehensive overview of their journey and the impact of their technology on local authorities.

Presenter: Andrew Orme, Head of solutions

6. 10:40 – 10:50 Comfort break

7. 10:50 – 11:00 Q&A Derby City Council and Beebot AI

A chance to ask any questions you have following the presentation and any questions from the chat will be put to the presenters.

8. 11:00 – 11:20 Panel session – Ethical issues, risks and opportunities around AI

Join us for a thought-provoking panel discussion on the ethical considerations, risks, and opportunities that come with the implementation and advancement of Artificial Intelligence (AI). This session will bring together experts from various fields to explore critical questions surrounding AI ethics, potential risks, and the transformative opportunities AI offers. We aim to provide a balanced perspective, encouraging an engaging and insightful dialogue on the responsible use of AI technology.

Panellists:

Andrew Smith, Chief Customer Officer ICS.AI

Andy Appleyard, Acting Director of Adult Social Care Services Derby

Andrew Orme, Head of Solutions, Beebot AI

Ed Willis, Programme Lead Adviser, LGA

Katie Thorn, Project Lead, Digital Care Hub

Cornita Taylor, Lived Experience representative

Rich Amos, Lived experience representative

Clare Morris, CEO Rethink Partners

Sam Smith, Director of Socitm Inspire

Stephen Peddie, National CHIA for Digital Technology in Adult Social Care

Claire Smout, Head of Digital Skills, Skills for Care

9. 11:20 – 11:30 Session roundup

In this final session, Lizzie will provide a comprehensive roundup of the key points discussed during today's webinar. Attendees will have the opportunity to reflect on the insights gained and ask any remaining questions.

Presenter: Lizzie Edwards, Assistant Director: Service Delivery at Solihull and Digital network Chair