

Working together in the Midlands to support the Digitising Social Care Programme (DiSC)

Regional webinar – for ICSs, councils and adult social care providers
13 June 2022

We will be starting shortly. Please stay on mute.

Ground rules

- Please stay on mute when not speaking and with video off to improve connectivity
- All contributions valid and welcome – please use the chat function as we go along, or raise a hand to talk when we reach Q&A
- Let us know who you are when speaking (name and organisation)
- We will be recording the webinar
- Q&A summary & slides will be shared afterwards
- Close by 4pm

Purpose of today

- A joint webinar across health, local government and adult social care providers to raise regional awareness of the DISC programme
- To understand what DISC means for us in the Midlands – what does the care market look like? What examples of good practice are there already that we can learn from?
- To consider how we best work together to achieve the programme's aims. Is there further support that can be provided?

Agenda

- 2.30 Welcome and purpose**
Eddie Olla, Regional Director of Digital Transformation – NHS Midlands
Keiron Broadbent, Chief Executive – WM Care Association
- 2.40 Introducing DISC** – Emma Harris and Jane Collinson, NHS Transformation Directorate
- 2.55 Regional context – adult social care in the Midlands** – Paul Johnston, WM ADASS
- 3.05 Digitisation in the provider sector – regional example**
Damon Habbin, Lincolnshire Care Association and Theo Jarratt, Lincolnshire County Council
- 3.25 DSPT and Better Security Better Care recap** – Steve Corton, NHSEI Midlands & WM ADASS
- 3.35 Discussion (all)**
- 4.00 Close**

Digitising Social Care



Engagement Session

13 June 2022

Emma Harris, Assistant Director for Digitising Social Care

Jane Collinson, Programme Manager – Implementation Support



People at the Heart of Care

CARE

NHS

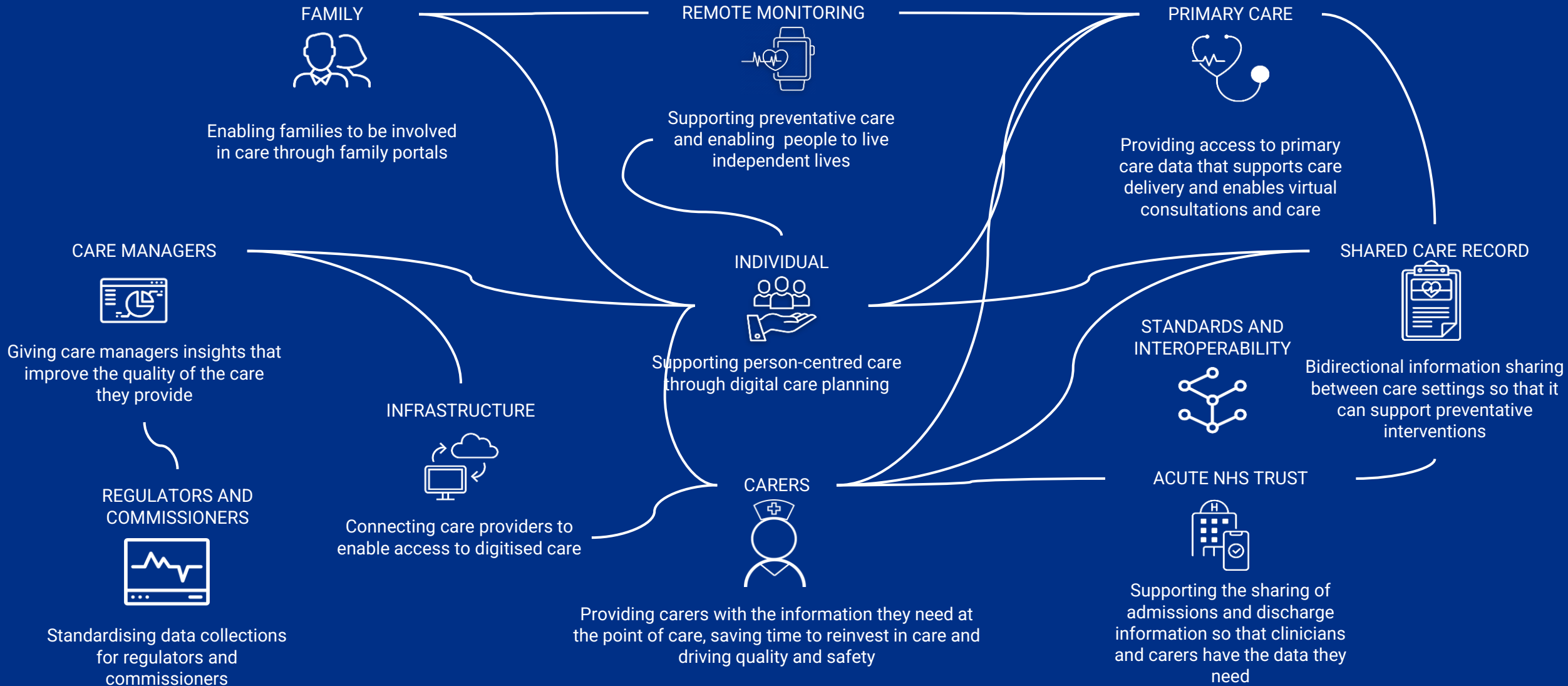
On the 1 December, The Department of Health and Social Care published the White Paper [People at the Heart of Care](#) which outlines the 10-year vision for the reform of the sector.

The White Paper recognised that when technology is embedded seamlessly into care and support services, it can help people to live happy, fulfilled lives in their homes and communities.

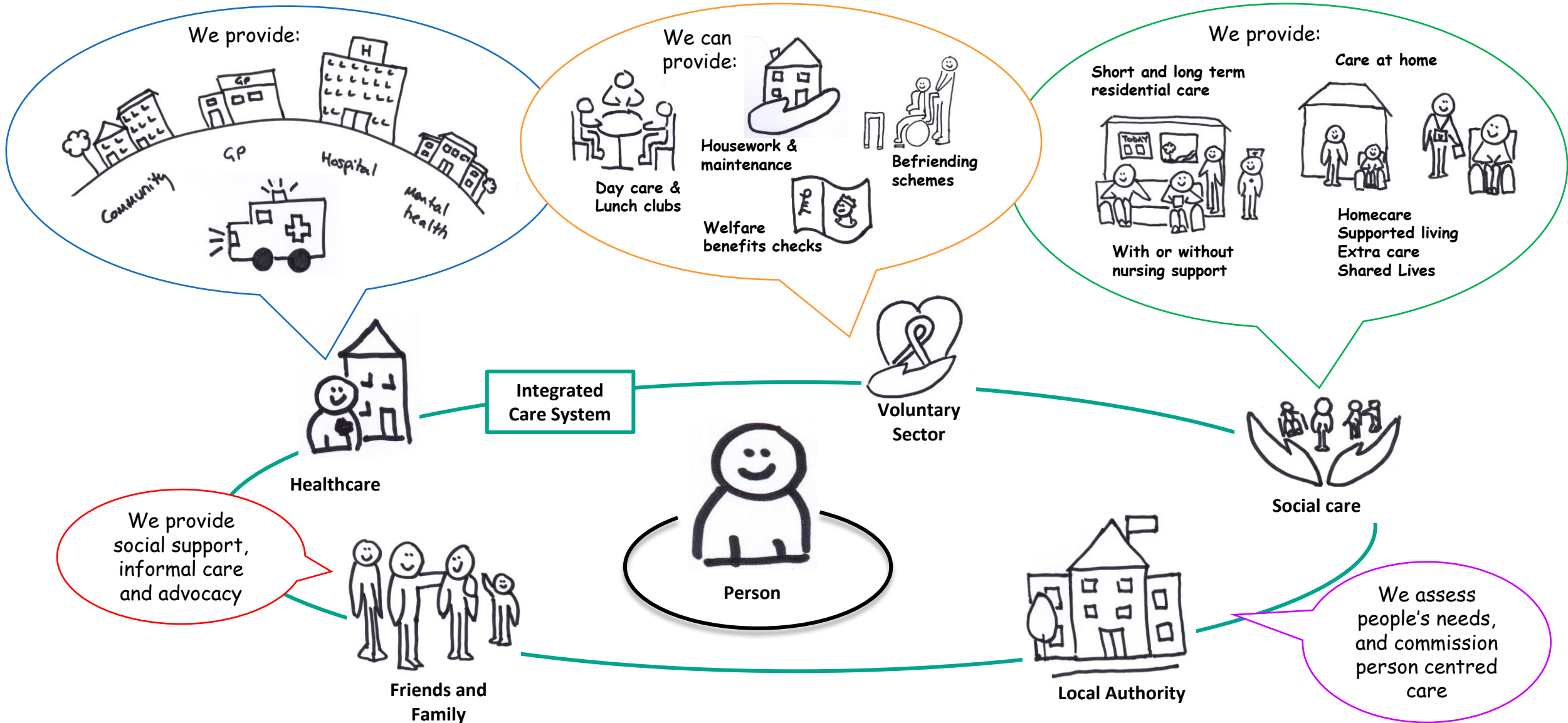
To support this goal, and the government's wider ambitions for reform, the White Paper committed to **invest at least £150m** in digitising the social care sector.



Why digitise?



Person centred Health and Care System



Introduction to the DiSC Programme

Digitising Social Care

CARE

NHS

Introducing care tech that reduces demand on social care services and the NHS



Ensuring data is available where and when needed



Improving quality, safety and experience of care



Improving productivity



- 80% of adult social care CQC registered providers will have adopted a digital social care record by March 2024
- By March 2024 sensor based falls prevention and detection technologies, such as acoustic monitoring, will be in use in care homes for the residents they have identified as most at risk of falls, reaching at least 20% of residents nationally
- Testing other types of care tech, driven by the benefits case and local need.

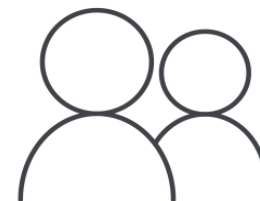
How will we deliver the objectives?



Implementation support



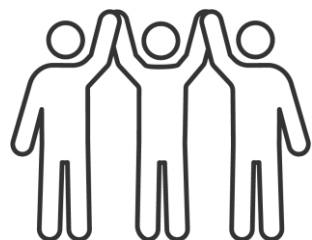
Standards & regulation



Evidence building and benefits realisation



Partnership with policy



Skills and national networks



Market assurance



Charging reform



Connectivity & cyber

Introduction to the ASC Digital Transformation Fund

The money will be split into two funding streams for each ICS:

1. Funding for hands on implementation support
2. Adult Social Care Digital Transformation Fund allocated on the basis of the Relative Needs Formula

Both funding streams should be match funded

Funding is subject to final approval of the Programme Business Case by Treasury

Scope of allocation



In scope	Out of scope
<ul style="list-style-type: none">● Adoption of digital social care records● Sensor based falls prevention and detection technologies such as acoustic monitoring● Piloting of other types of care technology to build evidence of which has the most impact	<ul style="list-style-type: none">● Shared Care Records (ShCR)● Portal Access to NHS systems● DSCR not on the assured providers list● Infrastructure, connectivity and devices unless to support implementation of DSCR or care technologies in scope

How do we access the funding?

- Each ICS has been advised of their allocation
- The DiSC regional implementation lead will work in partnership with you to access the funding
- Each ICS will need to produce a 3 year strategic plan and a 1 year implementation plan
- Guidance and templates are available on the Future NHS Platform

Proposed timelines



Task	Timeline
Digitising Social Care Engagement Session	April 2022
Partnership working to build plans	April/May 2022
Submission of plans	1st June 2022
Internal review of plans and revisions	June 2022
Sign off Funding Agreement	June 2022



Questions



Regional context – adult social care market in the Midlands

Paul Johnston, WM ADASS



Regional example: Digitisation in the provider sector



Monday 13th June 2022
Damon Habbin
Digital Projects Officer





LinCA digital overview

- DSPT and NHSmail
 - Telehealth
- Digital social care records





Regional example

- Nursing home based in the north of Lincolnshire
 - A late adapter of digital technology
 - Early Whzan users
 - Digital social care records
 - Implemented CCTV to monitor and support residents
- Now looks to see how technology can improve the home for his residents and staff.



DSPT

Better security.
Better care.



Digital
Social Care



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Better Security, Better Care - Local Support Partners - Digital Social Care

Call us on [0208 133 3430](tel:02081333430) (Mon-Fri 9-5) or email help@digitalsocialcare.co.uk for free support.

 [Resources](#) [Glossary](#) [FAQs](#) [About](#) [Contact](#)

Quick Search

Better Security, Better Care – Local Support Partners

Home > Data Protection and Cyber Security > Better Security, Better Care. > [Better Security, Better Care – Local Support Partners](#)

The following organisations are acting as Better Security, Better Care Local Support Partners. They support local care providers to improve their data and cyber security, and complete the [Data Security and Protection Toolkit](#).

**These organisations are also providing regional coordination*



Popular Pages

- [Better Security, Better Care Support Programme](#)
- [Data Security and](#)

Windows taskbar: Type here to search, 16:14 12/06/2022

Local Support Partner	Area(s) covered	Email
East Midlands Care Limited (EMCARE)	Leicester City, Leicestershire & Rutland	dspt@emcare.org.uk Tel: 07369 200 247
Nottingham City Council IT Training	Nottingham, Nottinghamshire, Derby and Derbyshire	toolkitsupport@nottinghamcity.gov.uk
Shropshire Partners in Care	Shropshire, Telford and Wrekin	srichards@spic.co.uk Tel: 01743 860011
Lincolnshire Care Association	Lincolnshire	damon.habbin@nhs.net Tel: 01522 581073
West Midlands Care Association	Birmingham, Coventry, Dudley, Herefordshire, Sandwell, Solihull, Walsall, Warwickshire, Wolverhampton and Worcestershire	Enquiries@wmca.digital Tel: 01384 314014 (DSPT helpline)
The Care Alliance (Cambridgeshire, Northamptonshire and Peterborough)	Northamptonshire	admin@thecarealliancecnp.co.uk Tel: 07831597711
Staffordshire Association of Registered Care Providers (SARCP)	Staffordshire and Stoke	DSPTsupport@sarcp.com Tel: 07921452913 (Chris Briggs)

Support for care providers:

Local support

Promoting the DSPT locally.

Local webinars and interactive online workshops.

1:1 support where needed.

Coordinated with local councils and CCGs.

Helpline support

National support

National webinars

Digital Social Care guidance and resources.

The Digital Social Care helpline is open between 9am and 5pm Monday to Friday by calling 0208 133 3430 or by email on help@digitalsocialcare.co.uk

Work with larger providers.

Workshops and guidance for commissioners.

The Data Security and Protection Toolkit - Digital Social Care

The screenshot shows a web browser displaying the Digital Social Care website. The browser's address bar shows the URL: <https://www.digitalsocialcare.co.uk/data-security-protecting-my-information/data-security-and-pr...>. The website header includes the Digital Social Care logo, navigation links for Resources, Glossary, FAQs, About, and Contact, and a Quick Search bar. The main content area features the title "The Data Security and Protection Toolkit" and a breadcrumb trail: Home > Data Protection and Cyber Security > The Data Security and Protection Toolkit. The text describes the Data Security and Protection Toolkit (DSPT) as a self-assessment tool for health and care organizations, with a deadline of 30 June 2022. A sidebar on the right lists popular pages: Better Security, Better Care Support Programme; Find Your Local Support Partner; Contact Digital Social Care; and Register for Updates. The Windows taskbar at the bottom shows the search bar and several application icons, with the system tray displaying the time 16:21 and date 12/06/2022.

Resources Glossary FAQs About Contact

Quick Search

The Data Security and Protection Toolkit

Home > Data Protection and Cyber Security > [The Data Security and Protection Toolkit](#)

The [Data Security and Protection Toolkit](#) (DSPT) is a really helpful annual self-assessment for health and care organisations.

As a care provider, it shows you what you need to do to keep people's information safe, and to protect your business from the risk of a data breach or a cyber attack. It covers both paper and digital records. And it reassures everyone you work with that you are taking data security seriously.

All CQC-registered care providers should complete the DSPT at least once a year. **The deadline for 2021/22 is 30 June 2022.**

The DSPT can open up real opportunities. For example, you *must* have completed the DSPT if you: deliver services under an NHS contract; use a shared health and care records system; or you are applying for

Popular Pages

- [Better Security, Better Care Support Programme](#)
- [Find Your Local Support Partner](#)
- [Contact Digital Social Care](#)
- [Register for Updates](#)



Data Security and Protection Toolkit

The Data Security and Protection Toolkit is an online self-assessment tool that all organisations must use if they have access to NHS patient data and systems.



Page contents

The Data Security and Protection Toolkit replaces the previous Information Governance toolkit from April 2018.

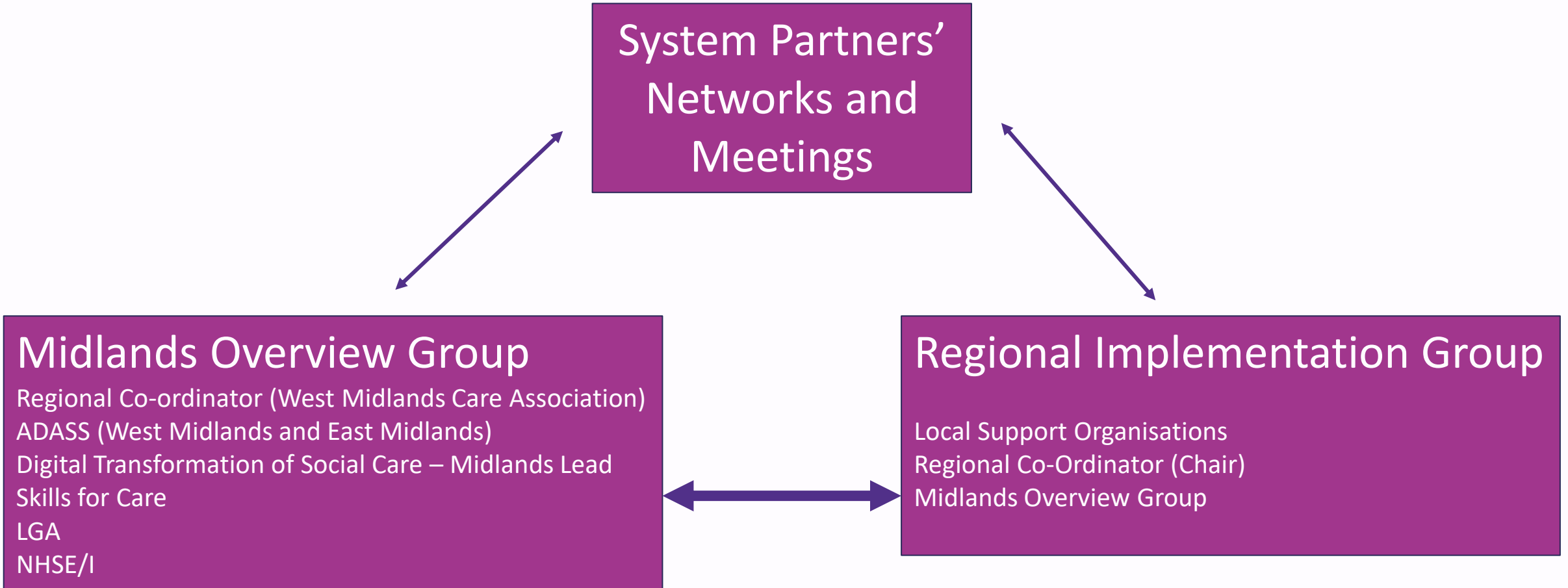
Who's involved?

- **Local Support Organisations delivering DSPT support**
- NHS Transformation Directorate (previously NHSX)
- Local Government Association (LGA)
- Association of Directors of Adult Social Services (ADASS)
- Registered Nursing Homes Association (RNHA)
- NHS Digital
- NHS England and Improvement
- Digital Social Care
- Skills for Care
- Institute of Public Care at Oxford Brookes University

Programme aims:

- Help adult social care providers manage data and cyber security risks better.
- Provide the assurance needed to allow health and social care providers to share information securely and effectively.
- Develop and promote the Data Security and Protection Toolkit (DSPT) as the best way of achieving both aims.

Midlands Co-ordination Arrangements



NHS Mail

- Often the initial reason why provider organisations become aware of the DSPT.
- During the pandemic, a waiver was in place so that providers could be set up on NHS Mail without having the DSPT.
- The waiver finished on 1st July 2021 and the process reverted to pre-pandemic arrangements – DSPT is required first to ‘Approaching Standards’ level.
- There are still several hundred providers across the Midlands using NHS Mail without the DSPT in place.
- Although no deadline has been set to end NHS Mail if the DSPT is not completed, contractual changes and CQC expectations are helping to encourage DSPT take up.
- For support: Helpdesk – 0333 200 1133 or stephen.corton@nhs.net

Discussion / Q&A

- Feedback or questions from delegates on the above
- Key learning from social care technology projects & partnerships in the region
- How do we support continued collaboration – is there additional support / webinars that can be provided?

Raise your hand to contribute or add a question to the chat

Summary of Q&A

Do care providers need DSPT to be able to apply for DSCR monies?	Yes – completion of DSPT is a pre-requisite of having a DSCR (and many other digital products and services). There is practical local support available to help with completion of DSPT (see details in the slide deck) and here .
What suppliers of DSCRs are there?	NHS Transformation Directorate manages a list of assured suppliers of digital social care record solutions, all of whom have passed robust selection criteria. View the list of suppliers here .
Is the assured supplier list just for care homes?	No, the assured supplier list can be used by <u>all CQC-registered adult social care providers</u> .
How much ICS DISC allocation can be used to ‘pilot other care technology’	It is recommended that up to 30% of their allocation can be used to pilot other care technology.
Who are the ICS Digital Leads in the Midlands?	See next slide.
Who has access to the WM ADASS Data Hub?	Access is currently for local government leads, however WM ADASS and the Strategy Unit are exploring opening up this (and other data) in an Integrated Data Asset for the region. <i><u>Instructions for LA leads to access the Hub will follow.</u></i>
What is the match funding requirement?	For every £1 of national funding this needs to be matched by £1 of local ICS match funding, for example using existing local authority initiatives or ICS initiatives. This is then expected to be matched by the provider (in this case £2 match funding). Match funding can include ‘in-kind’ contributions.
Where can further information on the programme be found?	All information is stored on the NHS Futures site. You can request access here . You can also contact Jane Collinson, the Midlands Implementation Lead for DiSC if you have specific questions jane.collinson@nhs.net .

Midlands ICS Digital Leads Contact Details

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